

IN THE CLAIMS:

Claims 1. – 11. (cancelled)

12. (currently amended) A method for identifying critical faults from unranked fault data collected from a fleet in a plurality of mobile assets, the method comprising:

a) collecting from a group of the fleet plurality of mobile assets respective mobile asset data indicative of each fault logged over a predetermined period of time;

b) classifying respective faults in the collected mobile asset data based on the following criteria:

1) relative frequency of fault occurrence;

2) number of mobile assets affected in the group; and

3) expected level of degradation regarding mobile asset operational performance degradation;

wherein any of the three criteria comprises a first basis of classification, and a second classification is based on the results of the first classification so that any faults found to be critical include properties in at least two of the classifications; and

c) storing any faults found to be critical in a database efcomprising critical faults.

13. (original) The method of claim 12 wherein all three criteria are separately considered in sequence and further wherein each classification is based on the results of any previous classification so that the faults found to be critical include properties in all three classifications.

CIP 1973/1964/624226-258

14. (original) The method of claim 12 wherein the database of critical faults is used in a process for assigning priorities to communications of electronic data between a diagnostic service center and a plurality of mobile assets generally remote relative to each other, the assigned priorities being used for managing the handling of such communications, the electronic data comprising at least respective new mobile asset data from selected mobile assets, the process comprising:

storing in a database a list of respective cases to be processed;
assigning to each case a respective download priority based on the existence of critical faults in the case; and
determining each case to be populated next with new mobile asset data based at least upon the assigned download priority.

15. (original) The method of claim 14 further comprising executing a download of new mobile asset data wherein said download of new mobile asset data is triggered upon a call from a respective mobile asset to the service center, the call identifying occurrence in the respective mobile asset of one or more faults of the type stored in the critical fault database.

16. (original) The method of claim 15 further comprising prioritizing analysis of mobile asset data including critical faults.

17. (currently amended) A system for identifying critical faults from unranked fault data collected from a fleet of in—mobile assets, the system comprising:

memory configured to collect from a group plurality of the fleet of mobile assets respective mobile asset data indicative of each fault logged over a predetermined period of time;

CIP 1973/1964/624226-258

a first classifier configured to classify in the collected mobile asset data respective faults most frequently occurring relative to one another;

a second classifier configured to classify in the most frequently occurring faults from the first classifier, respective faults that, relative to one another, affect a higher number of mobile assets in the group;

a third classifier configured to classify the faults from the second classifier based on an expected level of degradation regarding mobile asset operational performance degradation; and

a database coupled to the third classifier to store any faults classified as likely to result in an imminent mobile asset mission failure, the stored faults comprising the plurality of critical faults.

18. (original) The system of claim 17 wherein the database of critical faults is used in a processor for managing communication of electronic data between a diagnostic service center and the plurality of mobile assets situated generally remote relative to each other, the electronic data comprising new mobile asset data used from selected mobile assets, the processor comprising:

a module configured to execute a download of the new mobile asset data wherein said download of new mobile asset data is triggered upon a call from a respective mobile asset to the service center, the call identifying occurrence in the respective mobile asset of one or more faults of the type stored in the critical fault database.

19. (original) The system of claim 18 wherein the call to the service center is automated upon detection in the mobile asset of one or more of the faults of the type stored in the critical fault database.

Claims 20. - 25. (cancelled)

CIP 1973/1964/624226-258

26. (currently amended) A system for identifying critical faults in unranked fault data collected from a fleet a plurality of mobile assets, the system comprising:

memory configured to collect from a group of the plurality of mobile assets respective mobile asset data indicative of each fault logged over a predetermined period of time;

a processor configured to classify respective faults in the collected mobile asset data based on the following criteria:

- 1) relative frequency of fault occurrence;
- 2) number of mobile assets affected in the group; and
- 3) expected level of degradation regarding mobile asset operational performance degradation;

wherein any of the three criteria comprises a first basis of classification, and a second classification is based on the results of the first classification so that any faults found to be critical include properties in at least two of the classifications.

27. (original) The system of claim 26 wherein all three criteria are separately processed by the processor in sequence and further wherein each classification is based on the results of any previous classification so that the faults found to be critical include properties in all three classifications.

28. (original) The system of claim 26 wherein the database of critical faults is used by a priority-assigner processor configured to assign priorities to communications of electronic data between a diagnostic service center and a plurality of mobile assets generally remote relative to each other, the assigned priorities being used for managing the handling of such communications, the electronic data comprising at least respective new mobile asset data from selected mobile assets, the priority-assigner processor comprising:

CIP 1973/1964/624226-258

a database configured to store a list of respective cases to be processed;
a module configured to assign to each case a respective download priority
based on the existence of critical faults in the case; and
a module configured to determine each case to be populated next with
new mobile asset data based at least upon the assigned download priority.

29. (original) The system of claim 26 further comprising a download module configured to execute a download of new mobile asset data wherein said download of new mobile asset data is triggered upon a call from a respective mobile asset to the service center, the call identifying occurrence in the respective mobile asset of one or more faults of the type stored in the critical fault database.